

Gold Guarantee® Certificate

You have the choice of purchasing or declining to purchase the Gold Guarantee®, which provides an additional level of coverage above and beyond our Accuracy Guarantee. Whether or not you purchase the Gold Guarantee, you will still receive the Accuracy Guarantee, included with your paid tax preparation. See the Jackson Hewitt Commitment to Quality Brochure for Accuracy Guarantee terms and conditions.

Gold Guarantee Coverage: If, due to an error in the preparation of your Covered Tax Return (as defined below), you: (1) receive a tax refund from a taxing authority smaller than the refund amount set forth on your tax return, and/or (2) are required by a taxing authority to pay a tax liability in excess of the amount set forth on your tax return, then Jackson Hewitt Inc. will reimburse you for the net amount of such refund shortfall and/or additional tax liability as the case may be, up to a cumulative total of \$5,000 (five thousand dollars) for all Covered Tax Returns.

This Gold Guarantee shall be effective through, and shall automatically terminate on, the third anniversary of the date of the filing deadline for the Covered Tax Return, not including extensions. The Gold Guarantee shall become null and void if payment is not received within thirty days from the date on this Certificate. If you have selected an Assisted Refund that is not filed electronically, then the Gold Guarantee shall become null and void if payment is not received by November 1, 2013. All Gold Guarantee claims shall be reduced to take into account the net effect of any refund you are owed and/or tax liability you owe on all of Covered Tax Returns. "Covered Tax Returns" means your Federal (excluding non-resident), state, and local tax returns for the tax year stated below that are prepared by a Jackson Hewitt Tax Service tax preparer and are dated the same date of this Certificate. Subject to the \$5,000 (five thousand dollar) limit, Jackson Hewitt Inc. will "gross up" the Gold Guarantee reimbursement payment, based on its estimate of the income taxes that you would have owed on that amount had it been included in income in the tax year covered by the Gold Guarantee. All payments made hereunder will be made directly to the primary taxpayer on the Covered Tax Return. Reimbursement under this Gold Guarantee does not include penalties and interest. If you believe you have a claim for penalties and/or interest you should seek coverage under the Accuracy Guarantee.

Claim Submission, Processing & Requirements: You must: (a) notify your local Jackson Hewitt Tax Service Office ("Jackson Hewitt Office") in writing or in person within 30 days of the date set forth in the first letter you receive from any taxing authority concerning your Covered Tax Return (and promptly at any time you otherwise discover any error); (b) provide your local Jackson Hewitt Office with copies of all documents related to the claim or otherwise requested (including any letters from a taxing authority and all documentation supporting your tax return); and (c) allow your local Jackson Hewitt Office and Jackson Hewitt Inc. to investigate, question, or challenge the additional tax or refund shortfall, in any manner they deem appropriate, at their expense, and cooperate and assist them in these efforts (including signing appropriate authorizations). Failure to comply with all conditions may result in the denial of your claim. Please allow 30 business days for standard claims processing. You may contact the Gold Guarantee Department at 1-866-718-5389 with claim submission inquiries and/or to obtain the status of a claim. Please have all documents related to the claim when calling. It is your responsibility to pay any tax liability to the taxing authority and/or any other amounts to any third parties or your local Jackson Hewitt office on a timely basis, regardless of the timing of the Gold Guarantee reimbursement payment. Payment of any amount under this Gold Guarantee will require you to include such payment as income on the tax return for the year in which such payment is made and a Form 1099 will be furnished to you to reflect this payment if the amount is \$600 (six hundred dollars) or greater. If payment is made to you under the Gold Guarantee and you subsequently receive monies from a taxing authority for the same matter, you agree to promptly reimburse such payment to Jackson Hewitt Inc., 501 N. Cattlemen Road, Suite 300, Sarasota, FL 34232, Attn: Gold Guarantee Administrator.

Gold Guarantee Exclusions: In addition to meeting the requirements above, coverage does not apply to the following situations ("Exclusions"): (i) you provided incorrect, incomplete or false information to your local Jackson Hewitt Office or to Jackson Hewitt Inc.; (ii) your tax refund was reduced or not received as a result of a tax lien, judgment, support order, unpaid student or government related loans, back taxes, or any other collection activity; (iii) you are unable to substantiate a deduction, credit, or other position taken on the Covered Tax Return (whether it be a failure to produce sufficient documentation or otherwise); (iv) you failed to timely file the tax return or pay the taxes shown as owing on such return; and/or (v) fraud. Coverage shall be determined in the sole judgment of Jackson Hewitt Inc. Employees, agents or owners of a Jackson Hewitt Office or any person related to such a person by blood, adoption or marriage are not eligible for Gold Guarantee coverage. Gold Guarantee is not available in Hawaii, Tennessee and Wisconsin. For your information, the same Exclusions apply to the Accuracy Guarantee.

Melinda Currington 03/11/2013 50266 ENN22625 2012
Tax Preparer's Name Date Office Number Receipt Number Tax Year

I/we agree to purchase the Gold Guarantee for \$30.00 and agree to the terms and conditions of this Gold Guarantee Certificate.

Primary Taxpayer's Signature Date Spouse's Signature Date

All Gold Guarantee products have been explained and I/we decline to purchase.

X Primary Taxpayer's Signature Date X Spouse's Signature Date

Tax Preparer's Signature Date